

HP Laser MFP 300, 330, 30000 Series

Firmware Readme

Product Name(s):

- HP Laser MFP 323d,
- HP Laser MFP 323sdn,
- HP Laser MFP 323dnw,
- HP Laser MFP 323sdnw,
- HP Laser MFP 32330sdnw,
- HP Laser MFP 351sdn,
- HP Laser MFP 355sdnw,
- HP Laser MFP 328dnw Max
- HP Laser MFP 328sdnw Max

Model Number(s):

- A58WGA
- A58WJA
- A58WHA
- A58WKA
- A77L7A
- A58WNA
- A58WPA
- CF6P6A
- CF6P7A

This document contains information for the firmware revision number:

Firmware Version: V3.82.05.05

Description

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- Determining the current version level of your firmware

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Legal Statements

- Trademark Notices
- OPEN-SOURCE SOFTWARE LICENSE AGREEMENTS (In English)
- License and Copyright

Description

This Readme file provides specific installation instructions and other information you should know before you perform a firmware update for your HP LaserJet Series printer or MFP. Installation instructions are provided for Single and Multiple Printer Updates.

This document provides specific updates, installation and troubleshooting information. For additional information on the device features, refer to the online user guide.

Who needs this firmware?

Similar to HP Inc. providing improved software for your HP LaserJet Printer or MFP, HP Inc. provides firmware updates for your printer periodically through its supported lifecycle. A firmware update may be necessary if it is determined that you may benefit from the resolution of any issue that is documented below. These updates are available on the HP support web site.

Determining the current version level of your firmware

On the printed Configuration page look in the section marked "Software Versions" for the Firmware Version. Firmware Version will look something like this:

System Firmware Version: V3.82.05.05

Enhancements and Fixes provided with this firmware revision

The following new functionality or features are provided by this firmware release:

Firmware Version: V3.82.05.05

ENHANCEMENT:

Base:

- Added e-Stamping functionality and enhanced printing capabilities for improved compatibility and print quality.
- Improved mobile printing image quality and consistency.
- Enhanced duplex printing reliability through improved jam detection.

Security/Authentication:

- No New Updates

FIXES:

Base:

- Fixed an intermittent issue where print density settings configured in EWS were not applied correctly.
- Fixed a text rendering issue in specific print scenarios.

- Fixed an issue that could result in unwanted background dots on printed documents.

Security/Authentication:

- No New Updates

MD5 Checksum

- hd file: 13ac32dbc0ae5fe6612fe966415d6213

Enhancements and Fixes provided with the previous revision

The following new functionality or features are provided by this firmware release:

Firmware Version: V3.82.05.01

ENHANCEMENT:

Base:

- Integrated firmware for all product phases.
- Removed the stop/continue message when the toner reaches the low level.

Security/Authentication:

- No New Updates

FIXES:

Base:

- No New Updates

Security/Authentication:

- No New Updates

MD5 Checksum

- hd file: 189948bc65f2657bf2d0769b7dad1301

How to upgrade the firmware

Notes:

- When using a Network or USB connection, the HP print driver software must be installed prior to using this utility.
- The HP printer must be on and in a READY state as shown by the display on the control panel and remain powered on during the entire firmware update process.

- Depending on the processor speed of your PC, the firmware update process may complete on the printer before the update status progress bar in the flash firmware update utility on the PC screen completes, this is normal.
- Once the update process has started, do not use your PC for any other activity until the process is complete.
- Inform others connected to the machine, both network, and USB, to refrain from using the printer during the update period.
- Do not power cycle the machine or the PC until the firmware update process is complete.

How to upgrade the firmware through the embedded web server (EWS)

Power ON the machine and check the IP address.

Download the firmware file from hp.com/support to the PC desktop.

Turn the printer off and then back on to clear the main printer's memory.

1. Open a web browser and enter the printer IP address in the URL line.
2. Click '**Login**'.
3. Login Pop up will appear and type admin account.
. Default user name: admin, password:
4. Click the '**Maintenance**' tab.
5. Click the '**Upgrade Wizard**'.
6. The 'Firmware Upgrade Wizard' window will popup. Click the '**Browse**' button.
7. Select the firmware downloaded in your PC and click the '**open**'.
8. Click '**Next**'.
9. The firmware verification process will start. Please wait...
10. After verification, click the '**Next**'.

Note:

DO NOT power cycle the machine or the PC during this process or the machine may become unstable and or unusable without further attention from HP. The flash firmware update can take up to 5minutes to complete. Please be patient.

11. The firmware uploading will start.
12. After a few minutes, the programming will start.
13. After Programming, the printer will reboot automatically, completing the firmware upgrade procedure.
14. Login to printer EWS and check the firmware version.

How to upgrade the firmware through usblist2.exe

Notes

- Power ON the machine and connect the printer with a USB cable.
- Download the firmware file from hp.com/support to the PC desktop.

1. Make sure that the machine is connected to the PC with a USB cable.
2. Drag the **SWUPGRADE_ON.PRN** file and drop it down on the **usblist2.exe** in the firmware folder downloaded.
3. Drag the **firmware file(***.hd)** and drop it down on the usblist2.exe.

Note:

DO NOT power cycle the machine or the PC during this process or the machine may become unstable and or unusable without further attention from HP. The flash firmware update can take up to 5minutes to complete. Please be patient.

4. Firmware upgrade status gets the display on the LCD screen.

Note:

DO NOT UNPLUG THE PRINTER.

5. The printer automatically will reboot once the firmware update is complete.
6. Print the configuration report to confirm the firmware version.

System Requirements

The Firmware upgrade process requires a network or USB port connection.

Additional Information

Refer to your printer's user guide for additional methods of obtaining software and support information, such as printer driver distribution centers, other online services, fax services, and other online support.

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