



Firmware STORM\_00\_12\_03.1 is available

For HP Latex 500 Printer Series

October 2020

HP Latex 500 Printer Series' (560/570) latest firmware version is now available to download and install. This firmware includes significant new features and fixes.

HP strongly recommends firmware STORM\_00\_12\_03.1 for all units as it includes significant improvements.

Related links:

[www.hp.com/go/latex/](http://www.hp.com/go/latex/)

Printers related to this article

[HP Latex 500 Printer Series](#)

Where to find firmware STORM\_00\_12\_03.1

Download the firmware file from the links below and install it via USB or via Embedded Web Server.

<http://www.hp.com/go/latex560/support/>

<http://www.hp.com/go/latex570/support/>

## How to install the firmware

Web-connected printers



From the printer's front panel:

Go to Printer > Firmware Update > Check now



From the Embedded Web Server:

Go to Setup > Firmware Update > Check now



**IMPORTANT:** It is recommended to enable automatic firmware updates so your printer automatically downloads and installs new firmware versions when available.



## Summary of changes

Here are the improvements achieved with the firmware version STORM\_00\_12\_03.1:



1. Fix for Connectivity Wizard failing always at step13



2. Other Bug Fixes

## Fixes and enhancements details

Fix for an issue that was causing the Connectivity Wizard to always fail at step 13, even when all proxy settings were correct.

Other minor bug fixes