

HP HD and SD Pro Scanners – Software Upgrade



A new software image has been developed for HP HD and SD Pro Scanners running Windows 10 embedded OS. This software image is different than the one used on Windows 7 embedded scanners.

Both software files are available on the HP Support site for these products. Depending on the software version currently installed on the scanner, it will be necessary to use one image or the other.



IMPORTANT: Please check the scanner product number, serial number and SW version currently installed to confirm which version to upgrade to.

HP HD and SD Pro Scanner Software Images

HP HD and SD Pro Scanners running Windows 7 embedded or Windows 10 embedded require different files to upgrade the system software. Both software images are available on the support page for these products, and can be differentiated by looking at the file name:

- **HP Pro Scanner System SW Update Win7:** For scanners running Windows 7 embedded
 - File name: SW_system_hp7151_X.X.X
- **HP Pro Scanner System SW Update Win10:** For scanners running Windows 10 embedded
 - File name: SW_system_HPPD_X.X.X

The software files required to upgrade the scanner depend on the scanner product number, serial number, and SW version installed. The scanner serial number and product number of the scanner can be found on the label on the back of the device.

Products	SW Version Installed	SW Version to Upgrade to
HP HD Pro 42-in Scanner (G6H51B, SN from CN9410D00B) HP SD Pro 44-in Scanner (G6H50B, SN from CN9511C00R) HP DesignJet HD Pro 44-in MFP (2QX51A, SN from CN92S7K010) HP DesignJet HD Pro 44-in MFP TAA Compliant (2QX51B, SN from SG88N59011)	HPPD	Win10 Scanner SW SW_system_HPPD_X.X.X
HP HD Pro 42-in Scanner (G6H51B, SN up to CN9410D00B) HP SD Pro 44-in Scanner (G6H50B, SN up to CN9511C00R) HP DesignJet SD Pro MFP (L3S81B) HP DesignJet HD Pro MFP (L3S82C) HP DesignJet HD Pro MFP (L3S82D) HP DesignJet HD Pro 44-in MFP (2QX51A, SN up to CN92S7K00Z) HP DesignJet HD Pro 44-in MFP TAA Compliant (2QX51B, up to SG88N59010)	hp7151	Win7 Scanner SW SW_system_hp7151_X.X.X
HP HD Pro 42-in Scanner (G6H51B, SN up to CN9410D00B)* HP SD Pro 44-in Scanner (G6H50B, SN up to CN9511C00R)* HP DesignJet SD Pro MFP (L3S81B)* HP DesignJet HD Pro MFP (L3S82C)* HP DesignJet HD Pro MFP (L3S82D)*	HPPD	Win10 Scanner SW SW_system_HPPD_X.X.X

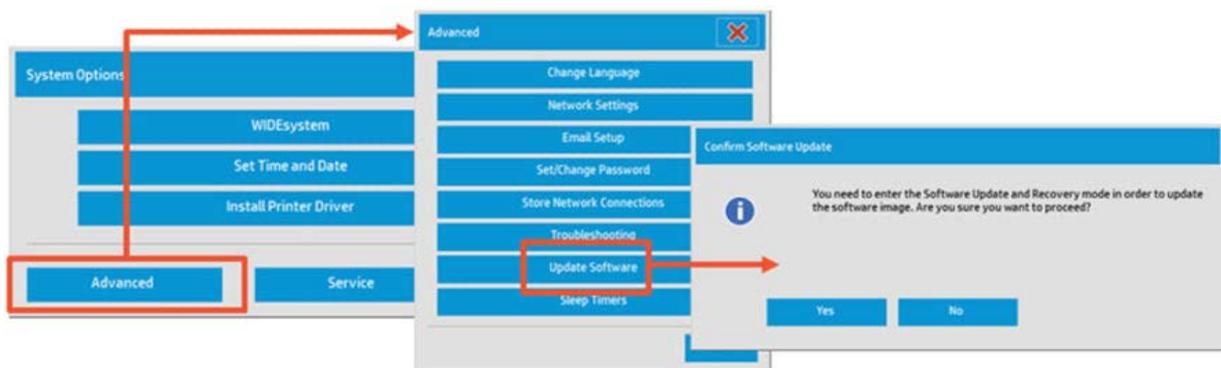
HP DesignJet HD Pro 44-in MFP (2QX51A, SN up to CN92S7K00Z)* HP DesignJet HD Pro 44-in MFP TAA Compliant (2QX51B, up to SG88N59010)* *Scanners upgraded with 5EK00-67017 SVS OS Upgrade Kit		
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If you have upgraded your scanner using the SVS OS Upgrade Kit (5EK00-67017), you will need to use the Windows 10 software image to update the system software, even if the scanner Serial Number is below the one found in the previous table.

How to upgrade the scanner system software

Follow these steps to upgrade the scanner system software:

1. Download the latest software image for your scanner available at hp.com. The software image is divided in several compressed files to facilitate downloading.
2. Save all the software files in the same folder on your computer.
3. Select part 1 and extract it. Note that all the remaining parts will be extracted one after the other in the folder that you have chosen.
4. After all files have been extracted, you will find the full SW image in the previously selected folder. The file extension for this file will be “.sif”.
5. Copy the SW image to a standard NTFS-formatted USB flash drive and insert it in the USB port on the Panel PC.
6. On the scanner’s Panel PC, navigate to the **Update Software** option by going selecting **Setup > System Options > Advanced > Update Software**.



7. Select **Yes** on the Confirm Software Update dialog that will pop-up on the screen. The scanner will reboot and enter System Upgrade mode. Follow the instructions on the screen to finish the installation.

How to identify the SW version installed on the scanner

To check the SW version currently installed on the scanner, go to the **Setup** tab, **Options > General > About**.

