



Hardware Support Certifications

Accredited Platform Specialist



HP Commercial Desktops, Workstations & Notebooks

HP Smart Desktop Services [2005]

HP Designjet Solutions [2006]

Pre-requisites

It is recommended (not mandatory) that candidates pursuing this credential first obtain the CompTIA A+ credential or have equivalent skills and knowledge.

None

None

Courses and exams

Step 1

courses

Servicing HP Commercial Desktops, Workstations & Notebooks
Web-based Training
Course Code: **37392**

or

Servicing HP Commercial Desktops, Workstations & Notebooks
Instructor-led Course
Course Code: **37391** – 2 Days

Smart Desktop Management Service Documentation
Web-based Training
Course Code: **24399** – 8 Hours

Smart Desktop Data Protection Support
Web-based Training
Course Code: **24418** – 2 Hours

Smart Desktop Management: SR-Dash
Web-based Training
Course Code: **24419** – 2 Hours

Smart Desktop Software Rollback Support
Web-based Training
Course Code: **24420** – 1 Hour

Servicing HP Desktops, Workstations & Notebooks
Exam **HP2-Q01**
exams

Supporting HP Smart Desktop Services
Exam **HP2-033**

Imaging and Printing Fundamentals: Drivers
Web-based Training
Course Code: **13144** – 2 Hours

and
Imaging and Printing Fundamentals: Printer Languages
Web-based Training
Course Code: **13064** – 2 Hours

and
Imaging and Printing Fundamentals: Printers and Microsoft Windows
Web-based Training
Course Code: **20248** – 2 Hours

and
Inkjet Fundamentals Web-based Training
Course Code: **28358** – 1 Hour

and
Inkjet Fundamentals: The Printing Process
Web-based Training
Course Code: **30740** – 30 Minutes

and
Imaging and Printing Fundamentals: Color
Web-based Training
Course Code: **2702** – 1 Hour

and
Inkjet Fundamentals: Inkjet Printers Hardware Basics
Course Code: **30739**

and
Inkjet Fundamentals: Ink and Media Interaction
Web-based Training
Course Code: **28357** – 1 Hour

and
Inkjet Fundamentals: Image Quality
Web-based Training
Course Code: **28356** – 1 Hour

and
Imaging and Printing Fundamentals: Connectivity
Web-based Training
Course Code: **13036** – 2 Hours

and
Printers Fundamentals: Networking Fundamentals
Web-based Training
Course Code: **11123** – 2 Hours

and
Printers Fundamentals: Network Printing Fundamentals
Web-based Training
Course Code: **11125** – 2 Hours

HP Designjet Foundations
Exam **HP2-B11**

APS Certificate



APS – HP Commercial Desktops, Workstations & Notebooks

HP Certified Professionals.
Get IT right the first time.



APS – HP Smart Desktop Services [2005]

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APS – HP Designjet Solutions [2006]

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HP LaserJet Solutions [2006]

ProCurve Networking [2004]

None

None

courses

LaserJet Fundamentals:
Hardware Basics
Web-based Training
Course Code: **15956** – 2 Hours
and
LaserJet Fundamentals: Toner
Web-based Training
Course Code: **17044** – 2 Hours
and
LaserJet Fundamentals: MFP Basics
Web-based Training
Course Code: **15565** – 2 Hours
and
Imaging and Printing
Fundamentals: Color
Web-based Training
Course Code: **2702** – 1 Hour
and
Imaging and Printing
Fundamentals: Media
Web-based Training
Course Code: **20350** – 2 Hours
and
Imaging and Printing
Fundamentals: Drivers
Web-based Training
Course Code: **13144** – 2 Hours
and
HP LaserJet Fundamentals:
Driver Labs
Web-based Training
Course Code: **15446** – 2 Hours
and
Imaging and Printing
Fundamentals: Connectivity
Web-based Training
Course Code: **13036** – 2 Hours
and
Printers Fundamentals:
Networking Fundamentals
Web-based Training
Course Code: **11123** – 2 Hours
and
Printers Fundamentals:
Network Printing Fundamentals
Web-based Training
Course Code: **11125** – 2 Hours
and
LaserJet Fundamentals:
Troubleshooting
Web-based Training
Course Code: **15225** – 2 Hours

Installation & Service of
ProCurve Devices
Instructor-led Course
Course Code:
16461 – 2 Days

ProCurve Networking Primer
Web-based Training

Master Courses*

Printers Fundamentals: Imaging & Printing Fundamentals Master Course
Web-based Training
Course Code: **32304** – 13 Hours

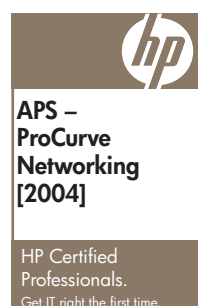
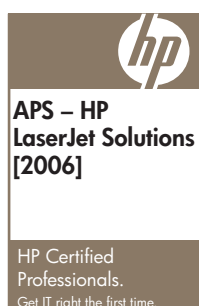
Printers Fundamentals: LaserJet Fundamentals Master Course
Web-based Training
Course Code: **32303** – 14 Hours

HP LaserJet Foundations
Exam **HP2-037**

exams

Installation & Service of
ProCurve Devices
Exam **HP2-964**

* These Master Courses can be taken instead of all the individual courses listed above





Accredited Platform Specialist

HP ProLiant ML/DL Servers [2007]

HP BladeSystem [2007]

HP ProLiant Storage Server Workgroup Products [2005]

Pre-requisites

CompTIA Server+ Certification
or
Industry Standard Architecture & Technology, Exam **HP2-T11***

CompTIA Server+ Certification
or
Industry Standard Architecture & Technology, Exam **HP2-T11***

Web-based Trainings

Courses and exams

Step 1

courses

HP Service Fundamentals
Instructor-led Course
Course Code: **37948** – 1 Day

HP ProLiant Server Basics
Web-based Training
Course Code: **209**

HP ProLiant Family
Web-based Training
Course Code: **205**

Servicing HP ProLiant ML/DL Servers
Instructor-led Course
Course Code: **36936** – 2 Days

Servicing HP ProLiant ML/DL Servers
Exam **HP2-T12**

exams

HP Service Fundamentals
Instructor-led Course
Course Code: **37948** – 1 Day

HP ProLiant Server Basics
Web-based Training
Course Code: **209**

HP ProLiant Family
Web-based Training
Course Code: **205**

Servicing HP BladeSystem
Instructor-led Course
Course Code: **36940** – 2 Days


Servicing HP BladeSystem
Exam **HP2-K01**

HP ProLiant Storage Server (NAS)
Web-based Training
Course Code: **27626** – 3 Days

HP ProLiant Storage Server
Workgroup Products
Exam **HP2-060**


* preparatory course for this exam:
Industry Standard Architecture & Technology
Instructor-led Course
Course Code: **36939** – 5 days

APS Certificate




APS – HP ProLiant ML/DL Servers [2007]

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APS – HP BladeSystem [2007]

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APS – HP ProLiant Storage Server Workgroup Products [2005]

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**HP StorageWorks
MSA1000 & MSA1500
[2005]**

Web-based Trainings

HP StorageWorks MSA1000,
MSA1500cs and MSA 1510i
Array Service and Support
Instructor-led Course
Course Code:
22989 – 4 Days

Supporting the MSA 1000,
1500cs & 1510i
Exam **HP2-K08**



**APS – HP
StorageWorks
MSA1000 &
MSA1500 [2005]**

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Pre-requisites

Courses and exams

HP StorageWorks MSL Tape Libraries [2006]

HP StorageWorks Optical Storage (UDO & MO) [2004]

Web-based Trainings

Web-based Trainings

Step 1

courses

HP StorageWorks MSL5000/6000 Series Library Service and Support
Web-based Training
Course Code: **4954**

HP StorageWorks Optical Products Service & Maintenance (UDO & MO)
Instructor-led Course
Course Code: **17037** – 2.5 Days

HP Standalone Tape Technologies Service and Maintenance
Web-based Training
Course Code: **700**

HP StorageWorks Optical Products MO/UDO Conversion Lab
Instructor-led Course
Course Code: **18017** – 1 Day

Supporting MSL5000/6000 Series Libraries
Exam **HP2-K10**

exams

Step 2

courses

HP StorageWorks MSL2024/MSL4048/MSL 8096 Tape Library Service and Support
Web-based Training
Course Code: **31000**


HP Standalone Tape Technologies Service and Maintenance
Web-based Training
Course Code: **700**

Supporting MSL2024 and MSL4048 Tape Libraries
Exam **HP2-K09**

exams


Optical Storage (UDO & MO) Service & Support
Exam **HP2-980**

APS Certificate



APS – HP StorageWorks MSL Tape Libraries [2006]

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APS – HP StorageWorks Optical Storage (UDO & MO) [2004]

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Contact information

To learn more about the HP Certified Professional Program, visit
www.hp.com/go/certification/emea

EMEA region:

- E-mail address: certification.emea@hp.com
- For a list of numbers in the EMEA countries, go to
www.hp.com/go/certification/emea and select "Contact your local team"

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4AA1-3262EEE. Rev.1, October 2007

